CNA Center

151 N Franklin Street Chicago, IL 60606 [www.cna.com](http://www.cna.com/)

*If you would like to discuss billing, make alternative payment arrangements, or if you have any questions about the information below, please contact Aon, the national Program administrator, at (800) 221 – 3023*

Dear Policyholder,

CNA recognizes the difficult circumstances that many of our insureds find themselves in as a result of the COVID-19 pandemic. In a short period of time, the COVID-19 pandemic has impacted the way we live and the way we do business. In accordance with Governor Murphy’s Executive Order No. 123 and Insurance Bulletin 20-15, issued by the New Jersey Department of Banking and Insurance, New Jersey policyholders facing financial hardship due to COVID-19 are entitled to a 90-day premium grace period. Additionally, New Jersey policyholders who are unable to make timely premium payments due to financial hardship resulting from the COVID-19 pandemic may be eligible for alternative payment arrangements.

# Premium Payment Grace Period

If you are facing financial hardship, you are entitled to a 90-day grace period to make premium payments. During this 90-day grace period your policy will not be cancelled for nonpayment, including nonpayment of installment and renewal down payments. If you are experiencing financial hardship, you may elect the 90-day grace period to begin retroactively on April 1, 2020 or opt for the grace period to begin on May 1, 2020.

Additionally, if you do not make a timely premium payment as a result of the COVID-19 pandemic, we will not impose any late fees or report you to a credit reporting or debt collection agency.

# Catching up on Overdue Insurance Payments

Policyholders financially affected by COVID-19, may pay premiums due but not paid during the 90-day period over the remainder of the current policy term or up to 12 months in up to 12 equal installments, whichever is longer.

# Contact Us

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