COVID-19: Workplace Safety & Recovery

Creating a Plan to Reopen Your Office

Stan Sterna, Esq. | Vice President Joseph Wolfe | Risk Management Consultant

What we'll cover –

- 1. Developing a reopening plan
- 2. Leases, contracts and workplace protocols
- 3. Location considerations
- 4. Scheduling and commuting
- 5. Workplace technology
- 6. Safety and security







Other Webinars in the Series

June 17th: Human Resources Basics June 10th: Legal and Compliance Basics

cpai.com/safety

More COVID-19 Related Webinars and Resources Cpai.com/covid19







Disclaimer

This document has been provided as an informational resource for Aon clients and business partners. It is intended to provide general guidance on potential exposures and is not intended to provide medical or legal advice or address medical or legal concerns or specific risk circumstances. Due to the dynamic nature of infectious diseases, Aon cannot be held liable for the guidance provided. We strongly encourage visitors to seek additional legal, safety, medical and epidemiologic information from credible sources such as legal counsel, the Centers for Disease Control and Prevention and World Health Organization. As regards insurance coverage questions, whether coverage applies, or a policy will respond, to any risk or circumstance is subject to the specific terms and conditions of the policies and contracts at issue and underwriter determination.

While care has been taken in the production of this document and the information contained within it has been obtained from sources that Aon believes to be reliable, Aon does not warrant, represent or guarantee the accuracy, adequacy, completeness or fitness for any purpose of the report or any part of it and can accept no liability for any loss incurred in any way by any person who may rely on it. Any recipient shall be responsible for the use to which it puts this document. This document has been compiled using information available to us up to its date of publication.

All descriptions, summaries or highlights of coverage are for general informational purposes only and do not amend, alter or modify the actual terms or conditions of any insurance policy. Coverage is governed only by the terms and conditions of the relevant policy.







Establishing a Workplace Recovery Plan

- 1. Developing a reopening plan
- 2. Leases, contracts and workplace protocols
- 3. Location considerations
- 4. Scheduling and commuting
- 5. Workplace technology
- 6. Safety and security







Establishing a Workplace Recovery Plan

- Whose expertise and participation is needed?
 - Senior management and/or executive committee
 - Staff members
 - Human resources and training
 - Technology and security
 - Qualified legal counsel
- Filling the expertise gaps
- Who manages the process?
- Transparency and "walking the walk"







Developing a Reopening Plan

- Organize written plan for ease of reference
- Check federal, state and local guidance weekly for updates
- Be prepared to update plan
 - Keep timing and communication methods consistent
 - Date all plan guidance
 - Communicate orally and in writing
 - Document and date all communications
 - Provide relevant training





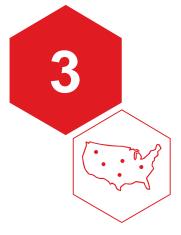


Leases, Contracts, and Workplace Protocols

- Review existing leases and property management contracts
 - Determine if lease restricts modifications to workspace
- Review maintenance and cleaning contracts
- Contact property management company
 - Reopening, cleaning, security and health screening protocols
- Determine if landlord prepared to reopen site and ensure safe environment







Location Considerations

- Determine which locations can reopen per local government guidance/mandate
 - Consider continuing community restrictions such as social distancing, curfews, and school closures
- Conduct physical site surveys
 - Utilize licensed contractors
 - Consider social distancing requirements
- Evaluate customer needs by location
- Prioritize reopening by organizational performance and revenue goals







Location Considerations

- Identify business processes to be restored on-site, and order of prioritization
 - What was learned during remote operations?
 - Reevaluate the business process model
 - Consider the value of a hybrid approach







Scheduling and Commuting

- Review:
 - Flexible and remote work schedules to achieve desired business results
 - Current workloads and needed redistribution across on-site and remote workers







Scheduling and Commuting

- Support for employees using public transportation or ride sharing:
 - If feasible, incentives to use transportation that minimizes close contact with others
 - Stagger hours to commute during less busy times
 - follow CDC guidance on how to protect yourself
 when using transportation
 - Follow CDC guidance to <u>clean their</u> <u>hands</u> following commute







Workplace Technology

- Prior to reopening:
 - Test all software and data retrieval systems
 - Scan hardware, software, and devices for increased threats and vulnerabilities from remote users
 - Resume priority IT systems that may have been previously frozen
 - Evaluate capabilities to securely support remote users via VPN, network and proxy settings
 - Review and reassess existing data protection and security protocols







Safety and Security

- Limit access to facility and prevent unauthorized entry
- Create employee and vendor ID badges to restrict access to facility or certain areas
- Modify receiving practices to eliminate or minimize contact with mailman, couriers, and delivery truck drivers







Safety and Security

- Develop secure and healthy protocol to sequester and quarantine mail and packages
- Limit or eliminate access to communal sites such as break rooms
- Institute health screening protocols upon entry
- Maintain adequate signage communicating safety rules





Government Resources

OSHA Guidance

Guidance on Preparing Workplaces for COVID-19

CDC Guidance

- <u>COVID-19 Employer Information for Office</u> <u>Buildings</u>
- <u>CDC Activities and Initiatives Supporting the</u> <u>COVID-19 Responses and the President's Plan for</u> <u>Opening America Up Again</u>

DOL Guidance

 Return to Work Toolkit for Employees and Employers

EEOC Guidance

 What You Should Know About COVID-19 and the ADA, the Rehabilitation Act and Other EEO Laws,

White House Guidance

Opening Up America Again Guidelines

Other Resources

AICPA Resources

<u>AICPA Coronavirus Resource Center</u>

Aon Resources

- <u>AICPA Member Insurance Programs COVID-19</u> <u>Resource Center</u>
- Weekly Workplace Safety Webcast Library
- <u>Aon COVID-19 Business Recovery Decision-Making</u> <u>Toolkit</u>

Law Firm Guidance

- Meyer Brown: Reopening Your Business During the COVID-19 Pandemic: The New Normal for the U.S. Workplace
- Ogletree Deakins
- Jackson Lewis
- Ford Harrison LLP







Thank you Stay Safe ____



